

## Hydraproducts Quality Policy

The purpose of this policy is to stress the commitment to high quality within Hydraproducts Ltd. It is the policy of Hydraproducts Ltd to achieve and maintain the highest standard of quality in all aspects of its work. The purpose of the Hydraproducts quality system is to ensure that:

- Quality and reliability of our products are of the highest standard possible.
- Requirements of customers are fully understood and met.
- Controlled work methods are effectively communicated, are up to date, fully validated and fit for purpose.

The objectives of the quality system are to:

- Ensure the company meets customers' requirements in terms of product quality, price, delivery time and reliability of service.
- Ensure work tasks are carried out by suitably experienced, trained and work equipped staff.
- Use internal audits and other checks to ensure the quality system continues to comply with requirements; to ensure problems are investigated promptly, the root cause established and effective action taken to prevent a recurrence.
- Ensure provision of internal communication to ensure information is made available as rapidly as possible to those who need it.
- Seek to provide excellent communication with customers and ensure information given is accurate and appropriate.
- Monitor subcontractors and suppliers to ensure quality standards are maintained and regularly checked.
- Ensure the continued development, implementation and maintenance of the quality system and to continually seek improvements in the effectiveness of the quality system.

Ultimate responsibility for the implementation of the policy lies with the managing director. The policy shall be reviewed on an annual basis by the Managing Director and will be reviewed and changed as the business changes in nature and size.

The managing director will provide a commitment to providing adequate financial and physical resources to implement and sustain effective Quality Management systems

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